

ACE Launch Event

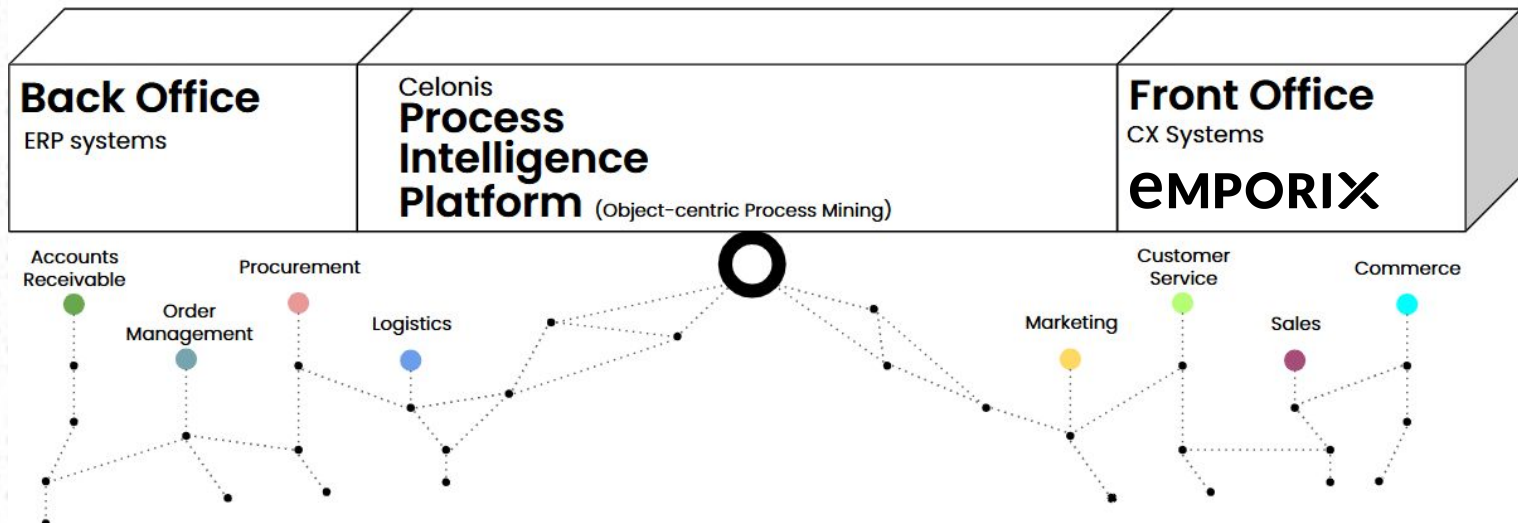
The Power of Cells

Jonathan Möller
Serial Entrepreneur, Founder FYAYC

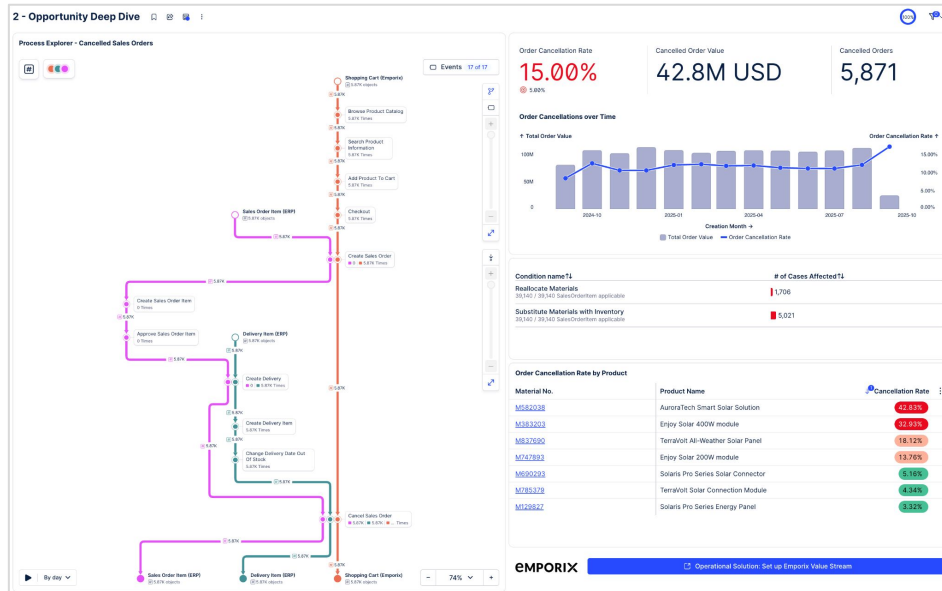
Connecting Front & Back Office to enable the Autonomous Enterprise

Carsten Thoma
Serial Entrepreneur
President Celonis, Founder Emporix

Process Intelligence Platform is Connecting the Front-Office to the Back-Office



Taking Process Intelligence Graph into the Front-Office



- Entire Emporix ACE Platform is integrated with Celonis Process Intelligence Graph
- All Commerce Value Streams in Emporix can be analysed with PIG
- Entire process from front-office into back-office can be analysed End2End
- Emporix Commerce and Service Portals are real-time connected to Supply Chain and Finance via the Orchestration Engine
- Process Intelligence is triggering actions based on insights from the three domains, turning insights into actions

Examples of Real-Time Orchestration of Basket



Supply Chain

- Product substitution based on availability real-time in basket
- Promoting products based on high stock level real-time in basket
- Removing products based on critical stock levels real-time in basket
- PIPO, phase-in/phase-out to gradually introduce new items while phasing out old ones real-time
- Delivery date confirmation in case requested date is not inline with confirmed delivery date real-time or automatically after order confirmation



Finance

- Product substitution based on margin real-time in basket
- Promoting products based on margin real-time in basket
- Blocking customer order immediately when account is blocked real-time in basket
- Credit blocker calling in key account manager in real-time in case a customer is above limit real time in basket
- Promotion Management

Demo

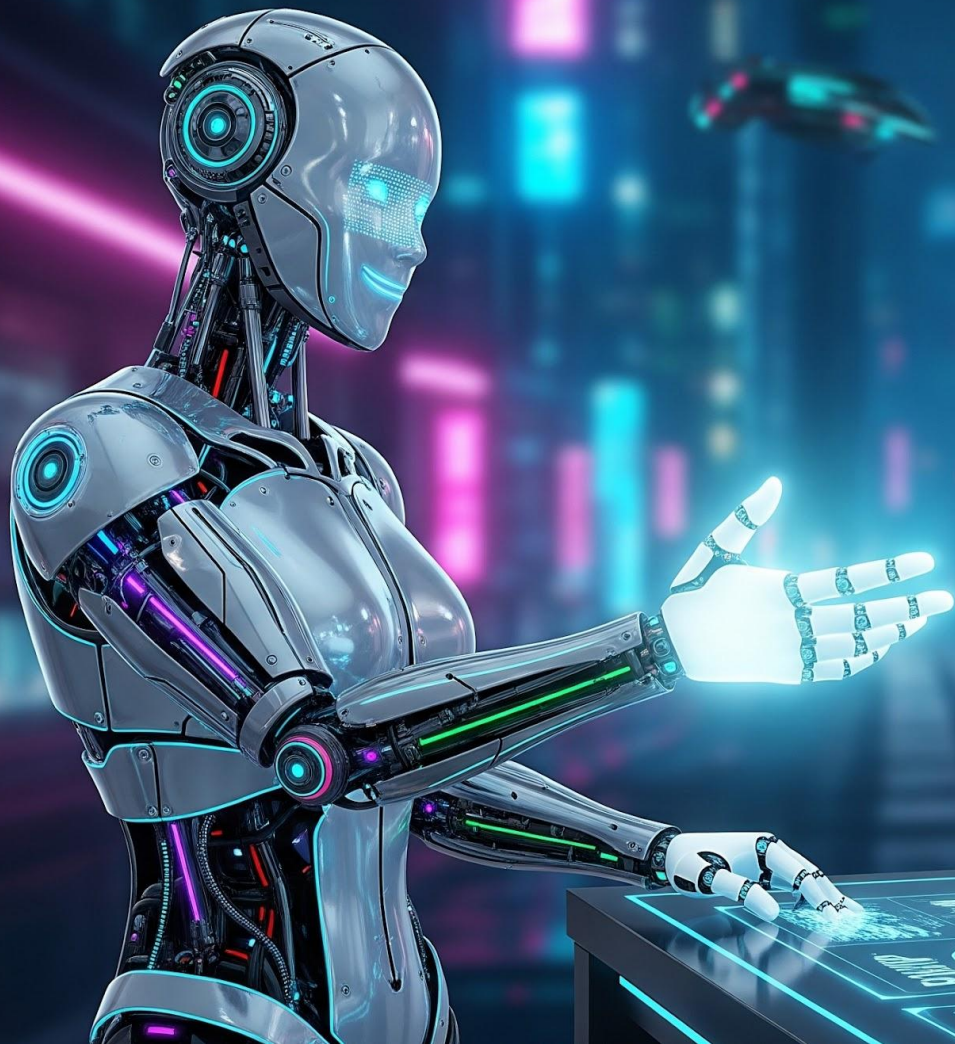
AUTONOMOUS COMMERCE

Mark Holenstein
CEO Emporix



EMPORIX





HOTEL



Meet Our New Baby “ACE”

VALUE STREAMS



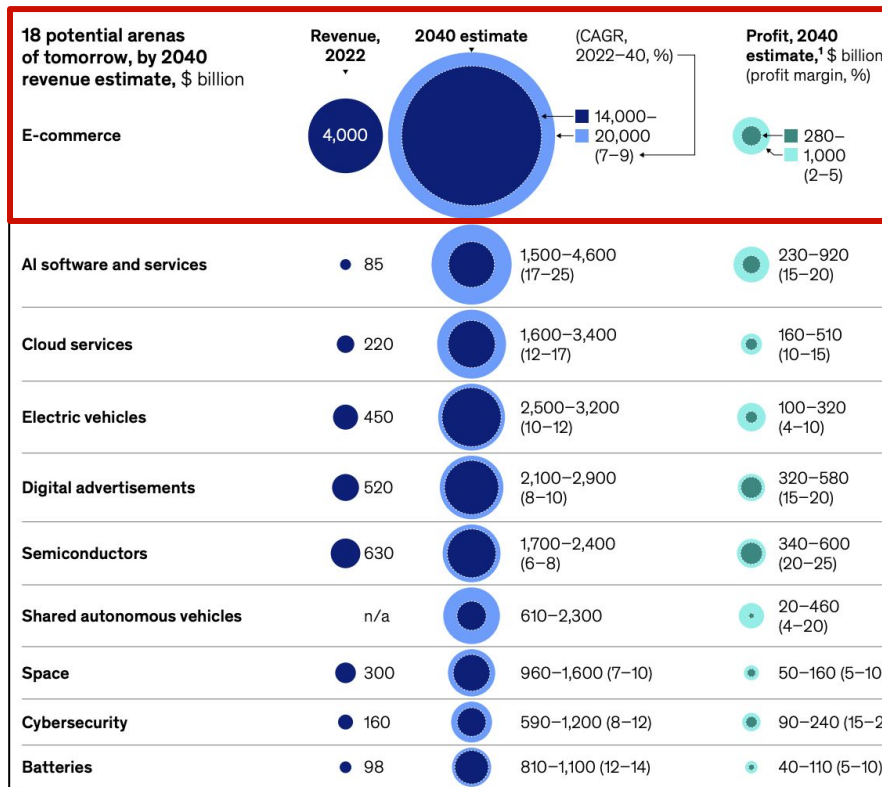
SIRI TAKE ME THERE



AI AGENTS



ACE is Your Entry Ticket into the Biggest Growth Arena



ACE is Enabling Digital Excellence

Driving Cost Down While Increasing Speed and Agility

High AGILITY

Low-code/no-code platforms accelerate application development by 10 to 20 times, enabling swift responses to market changes and customer expectations.

FORRESTER®



High EFFICIENCY

Intelligent automation can lead to a 31% cost reduction over three years.

Deloitte.

High SPEED

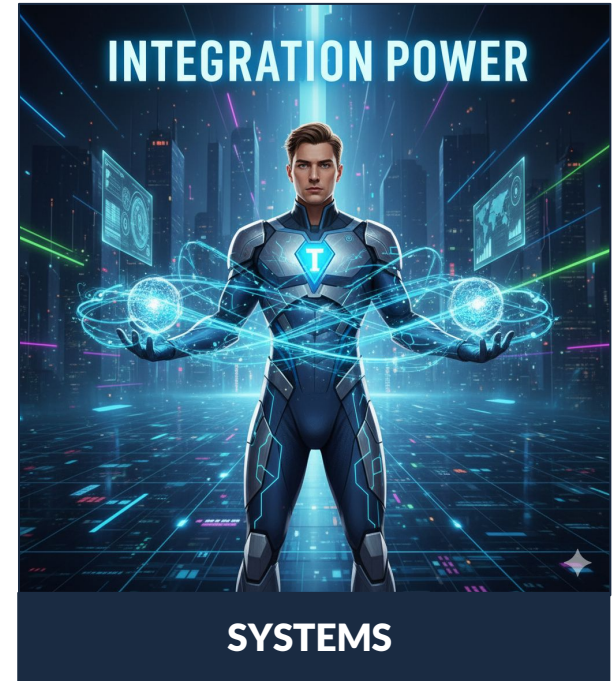
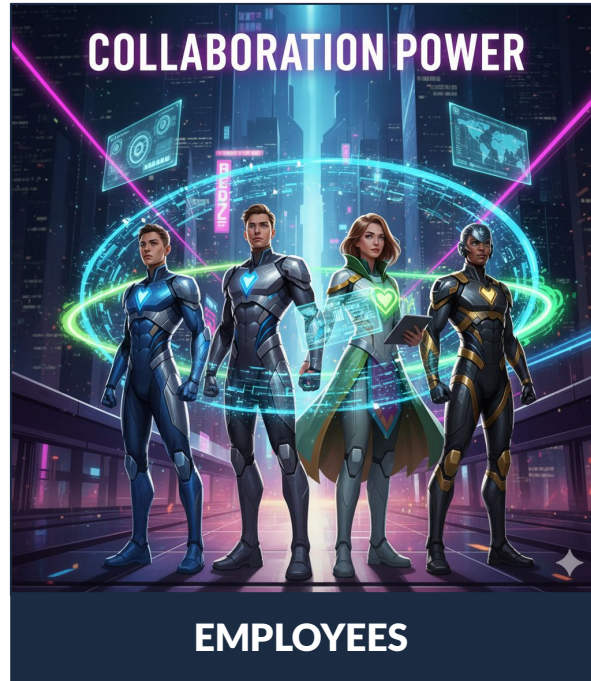
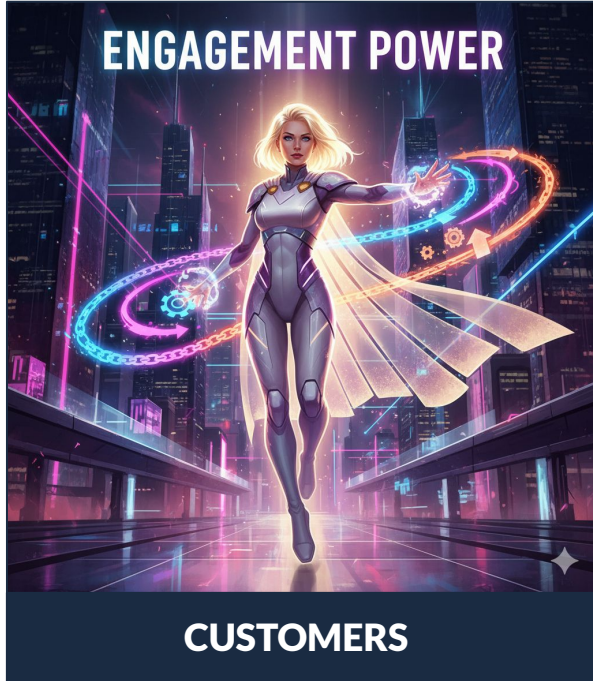
Automated quote generation can accelerate sales cycles by up to 25%.

FORRESTER®

Self-service purchases enable remote sales representatives to manage **4x more** accounts than field sales.

McKinsey
& Company

Agents Play a Key Role ...



But Only When Process Works, AI Will Work Too ...

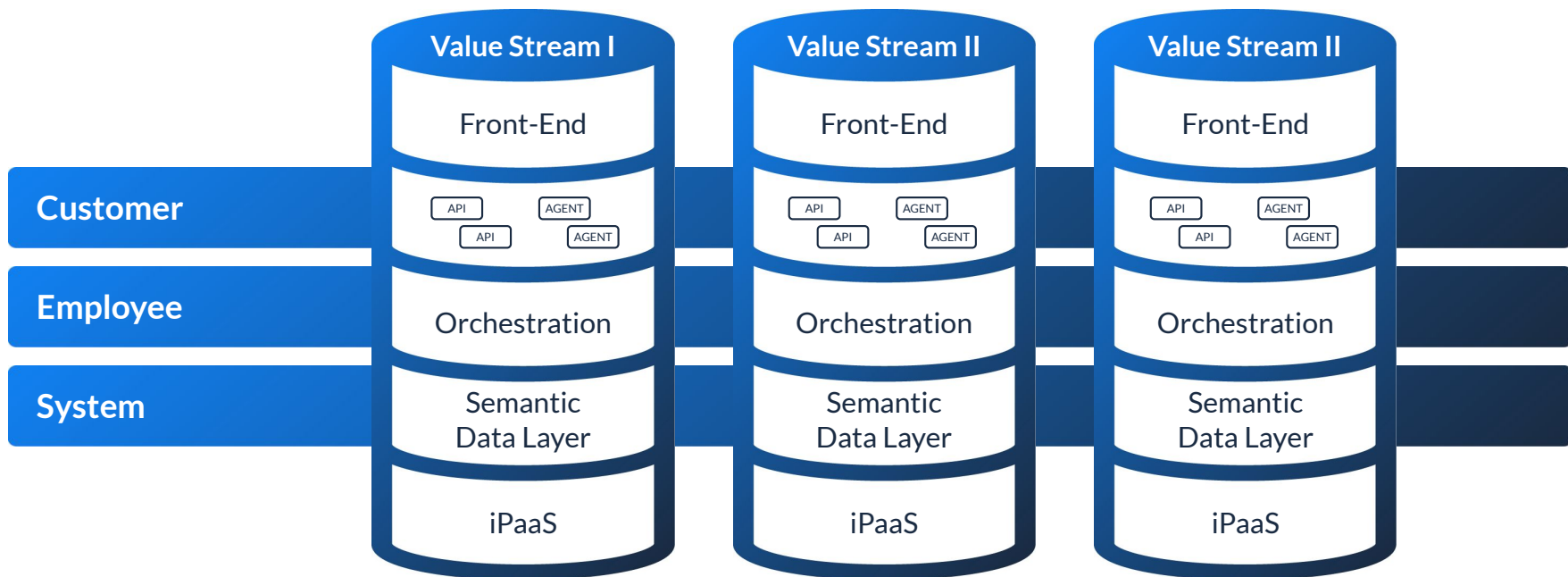


And Humans Will Always Be in the Loop



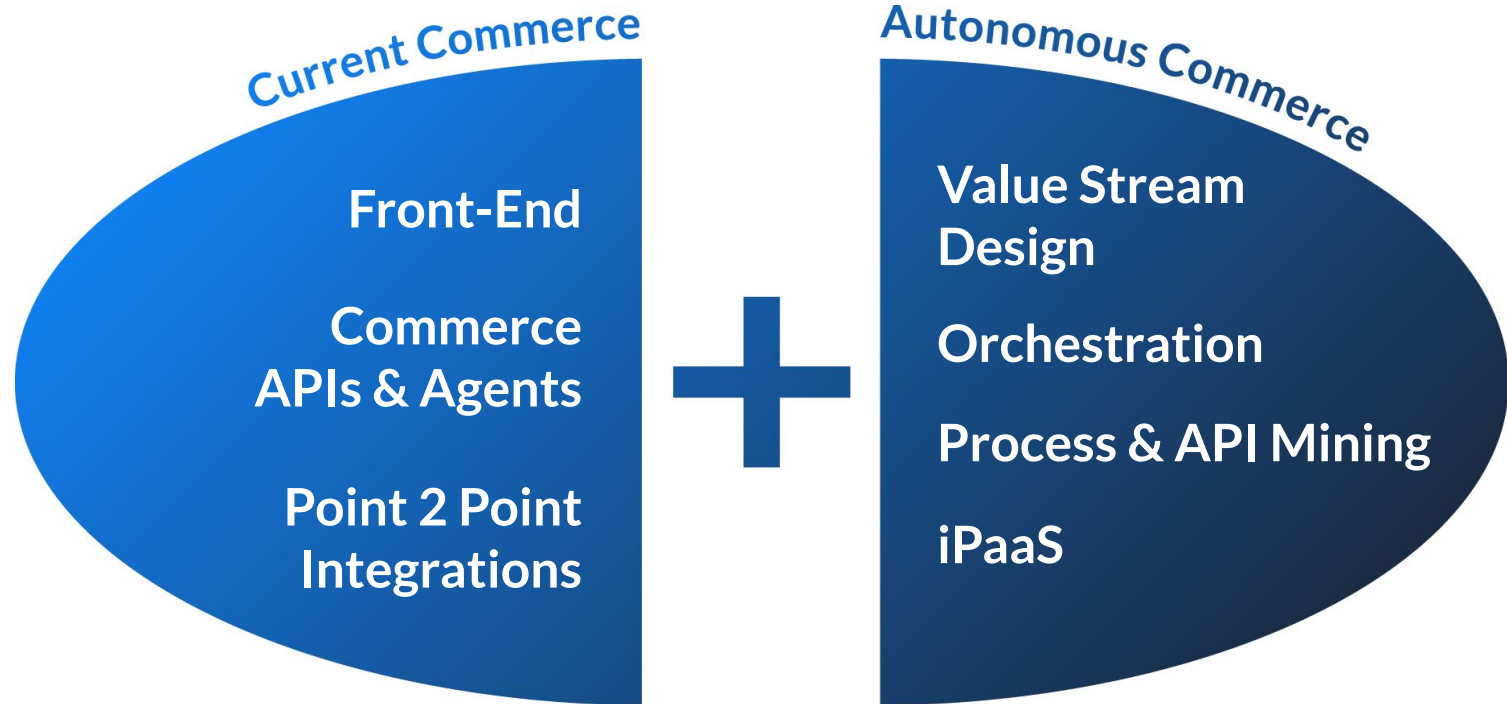
The Future is Not APIs or Platforms

It's Independently Operating Cells Getting Jobs Done



Current Commerce Cannot Become Autonomous

Design, Automation, Insights and Integration is Missing



ACE in ACTION

Automated Value Streams Demo

Guided Selling

Order Cancellation Diminution

Customer Support



Search



Account



Quick Order



Wishlists

0,00 €



Menu

Dashboard

Emporix AI Agent

Self Service

Support Tickets 4

Service Calendar

Training Material 1

Order Management

Order History

Invoices & Payments

Quotes

Returns & Claims 1

Approvals

Quick Order

My Organisation

Emporix AI Agent

Your intelligent assistant for business operations and support

Emporix AI Agent

CLEAR CHAT

show me my last order

16:39:05

Here is your last order.

#EON1046

Confirmed

2261 EUR

Net: 1900 EUR | Tax: 361 EUR

22/10/2025

2 items

Order Items:



Enjoy Solar 200W module

Quantity: 5

Unit: EUR

Net: 650 EUR

Total: 773.5 EUR



iPhone 14 pro

Quantity: 1

Unit: EUR

Net: 1250 EUR

Total: 1487.5 EUR



Search



Account



Order



0,00 €



Menu

Company Management

Address Management

User Management

Payment Options

Wishlists

Products & Maintenance

Contracts & Agreements 1

My Account

Personal Data

Account Settings

Logout

recommend weather proof premium extension cable

16:39:36

Here are some recommended weatherproof premium extension cables.

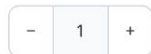
Based on your search for a weatherproof premium extension cable



Weatherproof Premium Power Extension Cable

The Weatherproof Premium Power Extension Cable delivers maximum flexibility and safety for all your indoor and outdoor energy needs. Engineered for demanding environments, it ensures stable power transmission whether in th...

74.99 EUR ~~89.99 EUR~~



Add to Cart



Premium Outdoor Power Extension Cable

The Premium Outdoor Power Extension Cable gives you maximum flexibility for powering devices – whether in the garden, on construction sites, or while camping. It reliably connects your equipment to the power source, offering...

69.99 EUR ~~84.99 EUR~~



Add to Cart



Weatherproof High Performance Power Extension

The Weatherproof High Performance Power Extension delivers maximum flexibility and safety for all your indoor and outdoor energy needs. Built tough, it ensures consistent power flow whether in the garden, on construction sites, or...

79.99 EUR ~~94.99 EUR~~



3.522,40 €



16:39:49



add the first one to the cart with a quantity of 74

16:40:24

The Weatherproof Premium Power Extension Cable (quantity: 74) has been added to your cart.

Cart Summary

Total Items: 1

Net Total: 2960 EUR

Tax: 562.4 EUR

Grand Total: 3522.4 EUR



Weatherproof Premium Power Extension Cable

Quantity: 74

Unit: 40 EUR (Gross: 47.6 EUR)

Net: 2960 EUR

Total: 3522.4 EUR

[Go to Checkout](#)

16:40:32

Type your message...

[SEND](#)

EMPORIX

Enter keyword, item, model or part number



[Featured Products](#) [Services](#) [Solutions](#) [Online Planer](#) [About us](#)

3.522,40 €



Cart 1 Product

[Save cart](#) [Load cart](#) [Share](#)

[Back to Shop](#)

Product

Qty

Price



Allen Key Type
**Weatherproof Premium Power
Extension Cable**

Item number: : 44170832

40 of 74 available

[Add to wishlist](#)



2.960,00 €
Gross 3.522,40 €

Summary

Promo Codes can be entered in the checkout process.

Value of goods 3.522,40 €

Net value of goods **2.960,00 €**

VAT. 562,40 €

Shipping costs 0,00 €

Total 3.522,40 €

[GO TO CHECKOUT](#)

Substitutions Available



Your selected Product



Victron Energy
Weatherproof Premium Power Extension Cable
Item number: : 44170832
40 of 74 available

Price per unit
40,00 €

Backorder available in 10 days

Available Substitutions

Please select an alternative product from the options below:



Victron Energy
Heavy Duty Outdoor Extension Cable
Item number: : 66848532
 Available Qty: 135

Price per unit
30,00 €
-10,00 €



Victron Energy
Extra Durable Outdoor Power Extension Cable
Item number: : 24181184
 Available Qty: 281

Price per unit
85,90 €
+45,90 €



For a greener Commerce

Powered by celonis

ADD SUBSTITUTION

REDUCE ORDER AMOUNT

KEEP BACKORDER

EMPORIX

Enter keyword, item, model or part number



Account



Quick Order



Wishlists

Featured Products ▾ Services Solutions Online Planer About us

3.117,80 €

Cart 2 Products

[Save cart](#) [Load cart](#) [Share](#)

[Back to Shop](#) →

Product

Qty

Price



Allen Key Type

Weatherproof Premium Power Extension Cable

Item number: : 44170832

Online Available

[Add to wishlist](#)

— 40 +

1.600,00 €

Gross 1.904,00 €



Allen Key Type

Heavy Duty Outdoor Extension Cable

Item number: : 66848532

Online Available

[Add to wishlist](#)

— 34 +

1.020,00 €

Gross 1.213,80 €

Summary

Promo Codes can be entered in the checkout process.

Value of goods 3.117,80 €

Net value of goods **2.620,00 €**

VAT. 497,80 €

Shipping costs 0,00 €

Total 3.117,80 €

GO TO CHECKOUT

Automated Value Streams Demo

Guided Selling

Order Cancellation Diminution

Customer Support

Emporix Value Stream Process

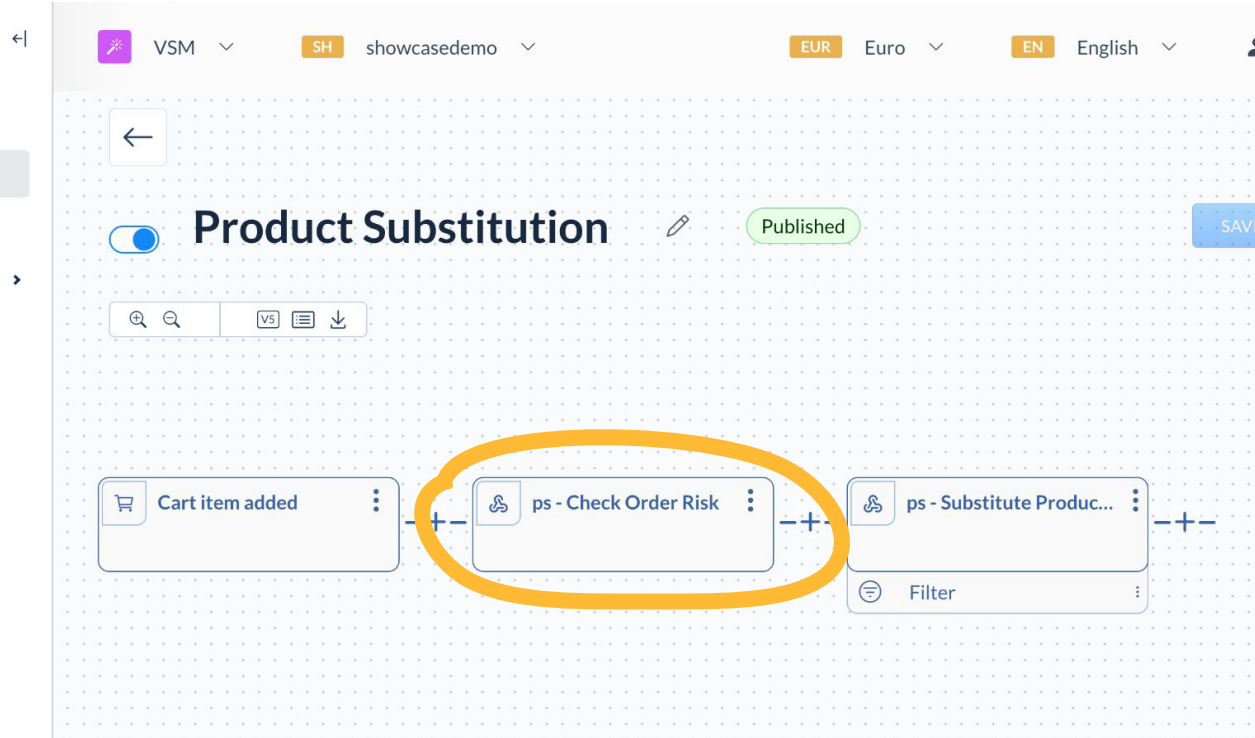
EMPORIX

Dashboard

Digital Processes

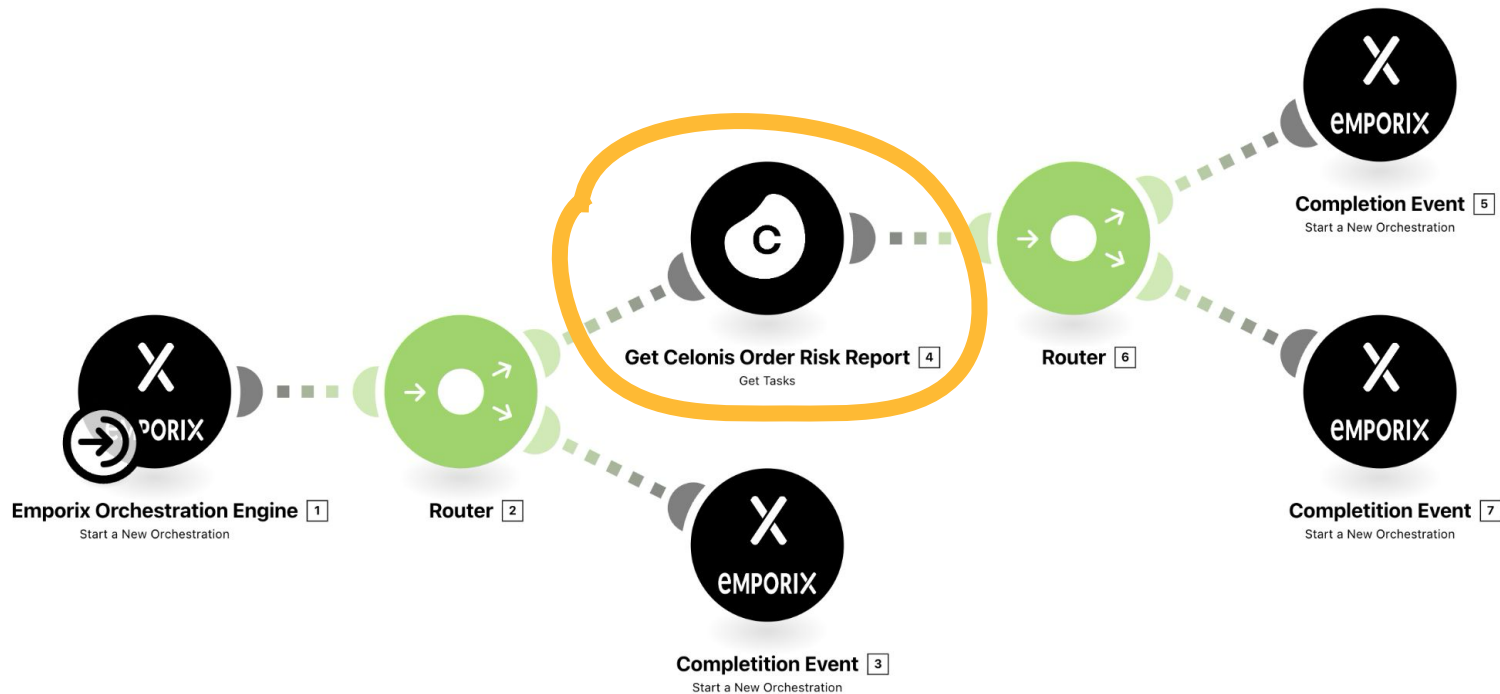
Value Stream Library

Extensions

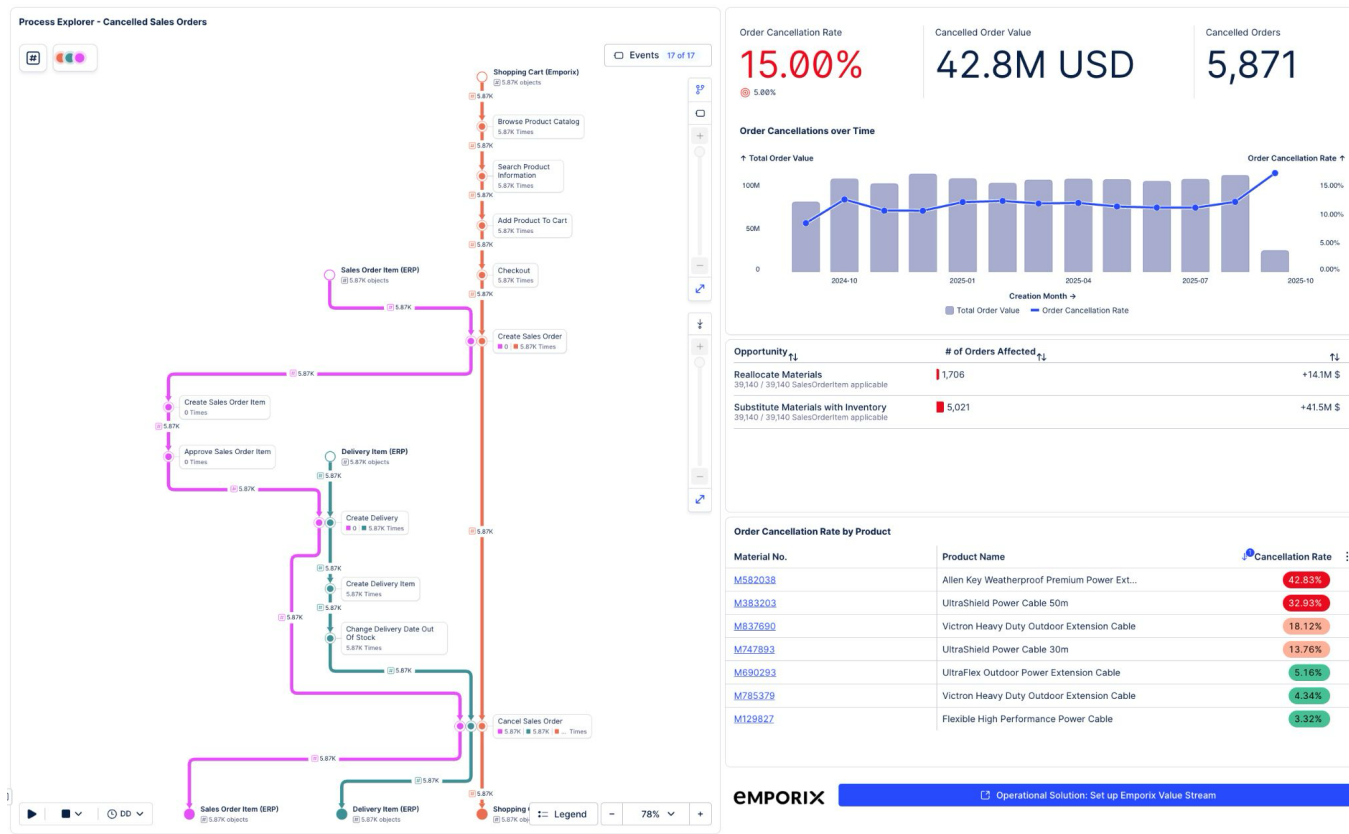


EMPORIX

Emporix Value Stream IPaaS Scenario (Make)



Celonis Process Intelligence Graph



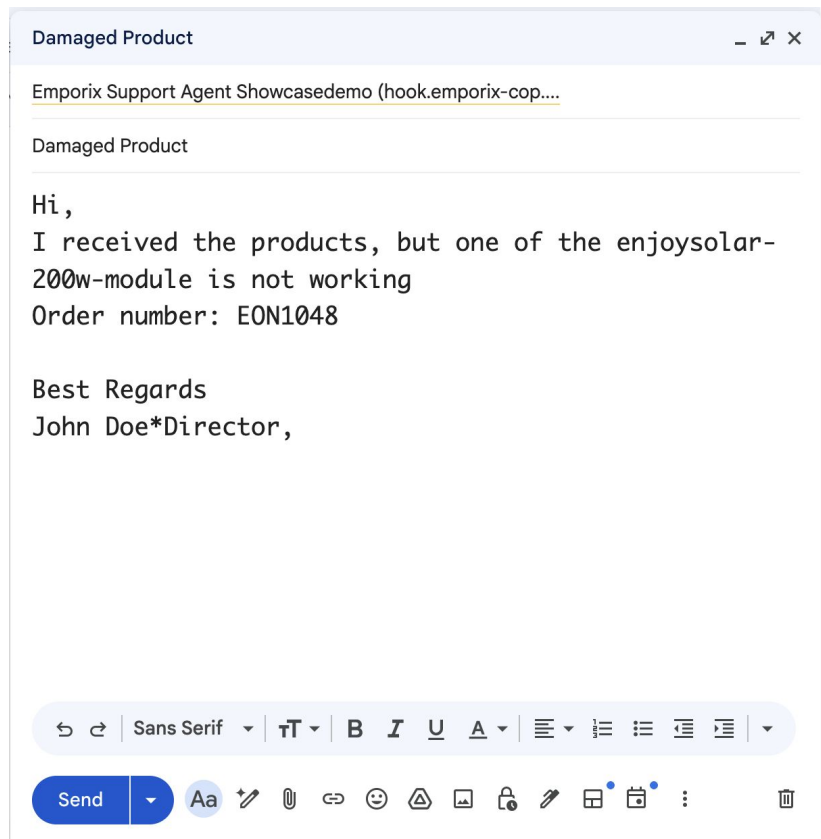
Automated Value Streams Demo

Guided Selling

Order Cancellation Diminution

Customer Support

After the product arrives, one is damaged





Search showcasedemo



Home



DMs



Activity



Files



More

showcasedemo



29 days left in trial

Huddles

Directories

Starred

Drag and drop important stuff here

Channels

all-showcasedemo

it-department-collab

social

support-eon1049-product-damaged-1761323170

support-eon1208-incorrect-invoice-1761209619

support-eon1208-product-damaged-1761209898

support-eon1208-product-damaged-1761211714

support-eon1208-product-damaged-1761211764

support-eon1208-product-damaged-1761211898

support-eon1208-product-damaged-1761211930

support-eon1208-product-damaged-1761212869

support-eon1208-product-damaged-1761299170

+ Add channels

Direct messages

s.mendla



support-eon1049-product-damaged-1761323170



Messages

Add canvas



Joined #support-eon1049-product-damaged-1761323170.



Emporix Support Agent

Last updated less than a minute ago... Load new messages



Support Case: PRODUCT_DAMAGED

Issue Summary:

Customer reports that the product enjoysolar-200w-module from order EON1049 is not working and requests a replacement.

Order Details:

- Order Number: EON1049
- Status: CREATED
- Customer Name: Marc Demo
- Customer ID: 41535415
- Customer Email: m.ramer+demo@emporix.com
- Legal Entity: World Company (ID: 68622659f812a728c0bad17f)
- Country: DE
- Site Code: main
- Total Amount: 154.7 EUR
- Items Ordered: 1 (enjoysolar-200w-module)

Team Collaboration:

- Contacts Invited: 0
- Invited People: None

Next Steps:

- Please review the case details and confirm the replacement process for the damaged product.
- If you need additional information or assistance, kindly reach out to the customer or escalate as needed.
- Team members are encouraged to join the conversation to ensure timely resolution.

Thank you for your attention and support!

B I S | | | | | | | |



Marc R 7:08 PM

@Emporix Support Agent Create a new order for the replacement product we are shipping tomorrow and set the price to 0



Emporix Support Agent APP 7:08 PM

To proceed with creating a new order for the replacement product with a price set to 0, I need to confirm the customer details and the product information for the replacement order.

I have the original order number EON1049 and the product ID enjoysolar-200w-module. Could you please confirm if the replacement order should be created under the same customer (ID 41535415, Marc Demo) and if there are any specific details or changes for the replacement order?



Marc R 7:09 PM




@Emporix Support Agent Correct



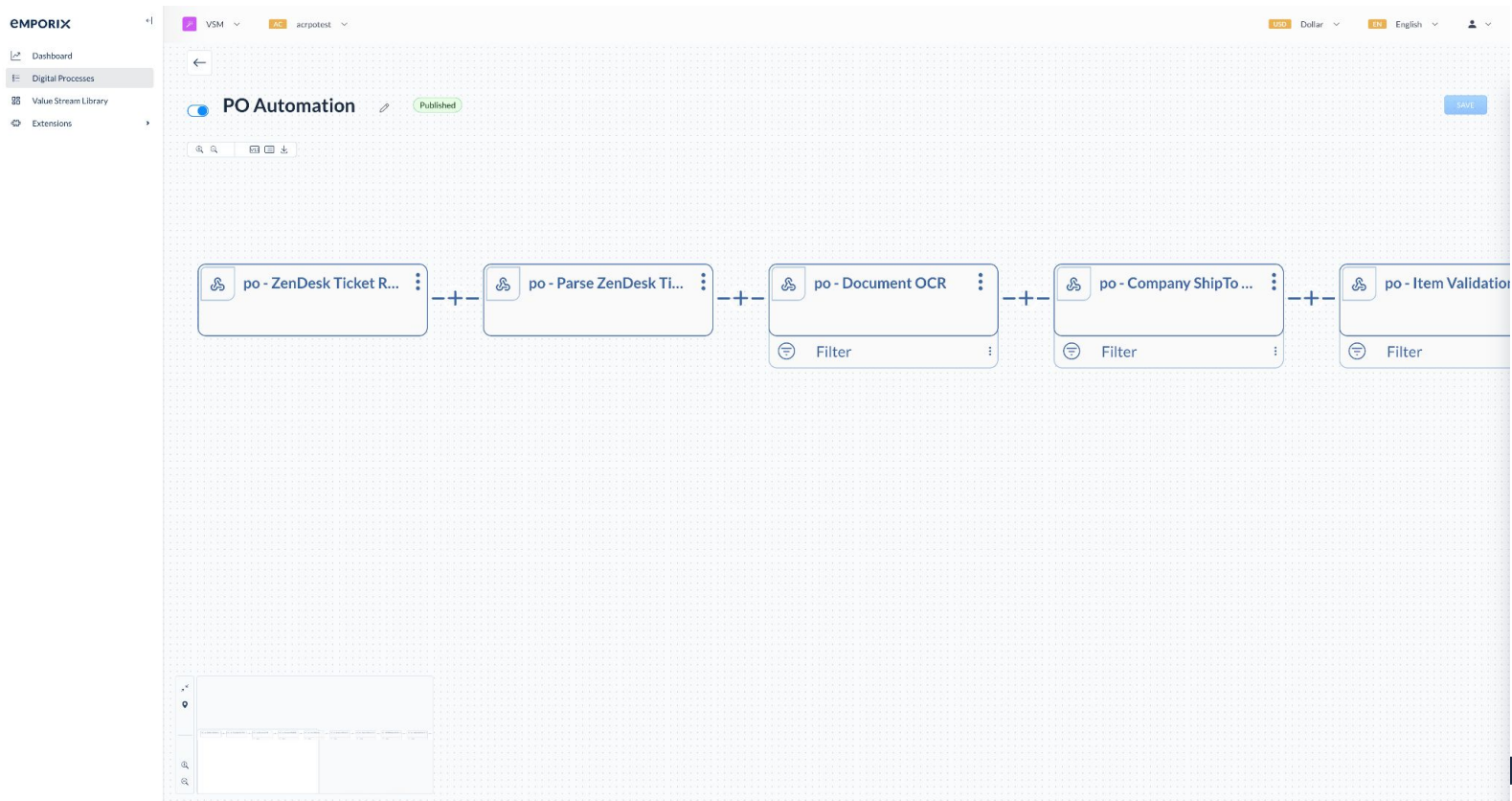
Emporix Support Agent APP 7:09 PM

I have confirmed the customer details for Marc Demo (Customer ID: 41535415). I will now proceed to create a new order for the replacement product enjoysolar-200w-module with the price set to 0 for this customer.

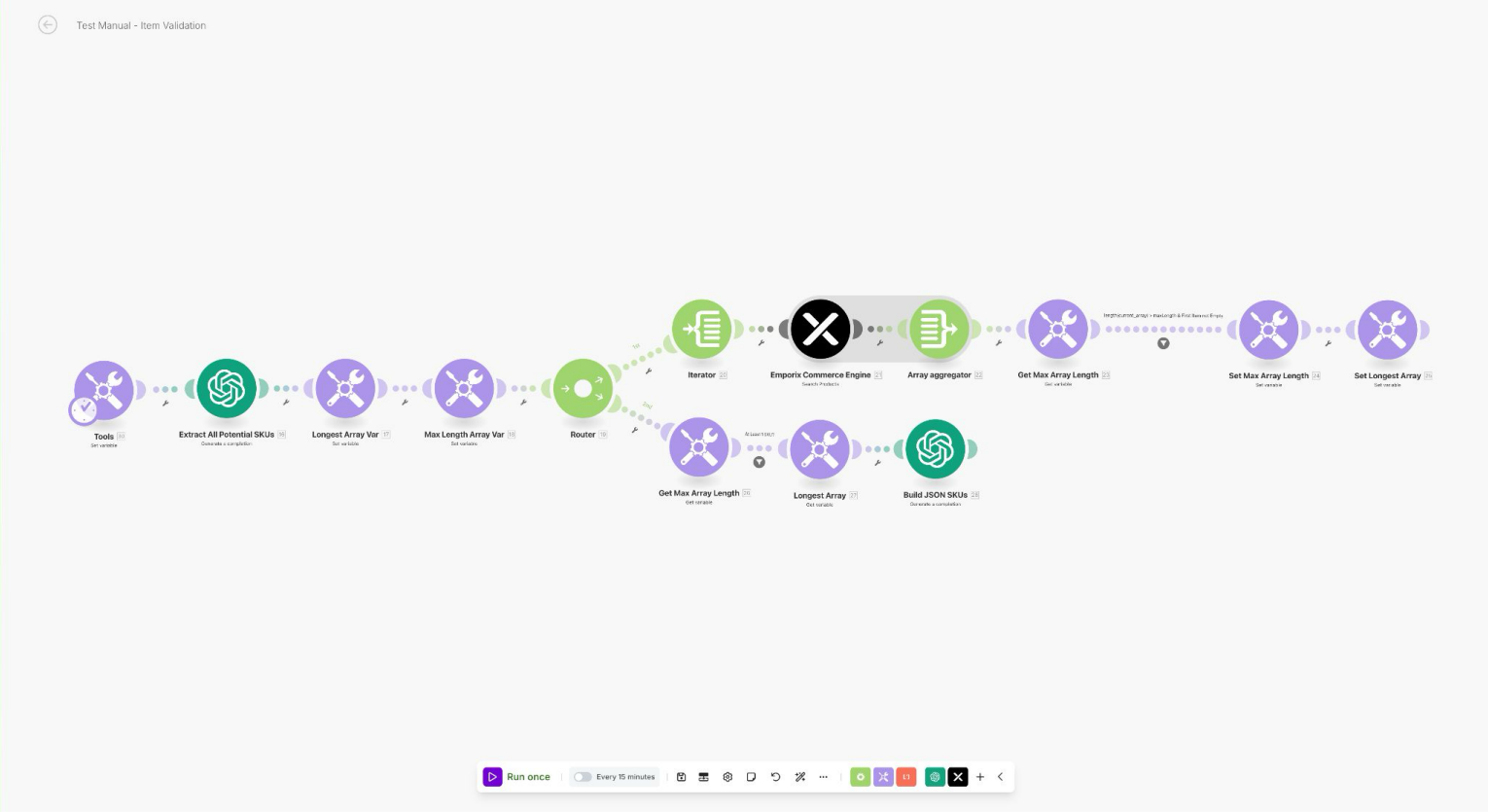
[illegible][illegible]

 TORS, INC.		PURCHASE ORDER	
ORLANDO, FL 32808 Phone No: 		PO Number: 23481 PO Date: 01/06/01	
Vendor Ref: AMERICA Phone No: (408) 604-8352		Buyer Code: Page No: 1 of 1	
To:		Ship To:	
AMERICA POTOL PO BOX 4226 CHARLESTON, SC 29410		 S. YEL ORLANDO, FL 32808	
Rec Date	Ship Via	FOB	Terms
01/06/01			Net 30
Item	Vendor	Quantity	Description
Unit	Entered	UOM	Unit
1	ETW420203	40.00	GTW4 100% 4203P 400000 AMERICAN
USE	Entered	UOM	Unit

Purchase Order Automation



Purchase Order Automation



Purchase Order Automation

emporix

Dashboard

Agentic AI

Customer Management

Vendor Management

Quotes

Carts

Orders

Orders

SEPA

Returns

Catalogs

Products

Pricing

Settings

OE

Administration

Extensions

MD

acropotest

USD

Dollar

EN

English

Order EON1016

CREATED

SAVE

DISCARD

Data

Entries

Payment Info

Automation Information

General Attributes

Generic Attributes

Invoice Attributes

Possible Codes

Zen Desk

PRINT DELIVERY NOTE

SEND DELIVERY CONFIRMATION

SEND INVOICE

Order

Order Number	Quote Number	Status	Extended Order Status	Payment	Total Authorized Amount	Voucher	Subtotal
EON1016	--	CREATED	Eingegangen		--	--	--
Delivery	Total Sum						
\$0.00	\$17,814.09						

Customer

Customer Id	Email	Customer Name	Birthday
Anonymous	muramer@amercareroyal.com	PFS VIRGINIA INDEPENDENT	---
		1767	

Delivery Address

Type	Contact Name	Address
CUSTOMER	PFS Alabama	2450 BIG M BLVD
Company Name	Contact Phone	CLANTON 35046-6216
PFS Alabama	---	
Vat Number		

Delivery Information

From	To	Delivery Date	Handover
10:15AM	10:15AM		---
SAVE			

LAUNCHING THE FUTURE

EMPORIX